

UNITED STATES DISTRICT COURT  
SOUTHERN DISTRICT OF NEW YORK

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EMAD FAHMY,	:	
	:	
Plaintiff,	:	04 CIV. 1798 (DLC)
	:	
-v-	:	<u>OPINION AND ORDER</u>
	:	
DUANE READE, INC., DUANE READE	:	
INTERNATIONAL, INC., and JERRY RAY,	:	
	:	
Defendants.	:	
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Appearances:

For Plaintiff  
Andrew J. Schatkin  
Law Offices of Andrew J. Schatkin  
350 Jericho Turnpike  
Jericho, NY 11753

For Defendants:  
Craig Benson  
Stephen A. Fuchs  
650 Fifth Avenue  
New York, NY 10019

DENISE COTE, District Judge:

Plaintiff Emad Fahmy ("Fahmy"), who describes himself as an "African-American male of Egyptian ancestry," brings this Title VII employment discrimination action against his employer, Duane Reade, Inc. ("Duane Reade"). Fahmy, a store manager for the pharmacy chain, claims that he was repeatedly passed over for promotion to the position of district manager because of his race and national origin. He also asserts that he was paid less than his Caucasian counterparts, and that when he raised these issues, Duane Reade retaliated against him. Defendants have moved for summary judgment. For the following reasons, the motion is

granted in part and denied in part.

### Background

The following facts are undisputed or taken in the light most favorable to plaintiff, except where noted. Fahmy was born and raised in Egypt and is a naturalized American citizen. He holds a B.A. in business and political science from Alexandria University in Egypt and studied accounting for a year at Hofstra University. Fahmy has been employed by defendant Duane Reade, which owns and operates drug and convenience stores in the New York City area, on two separate occasions. He was first hired by Duane Reade in November 1998 as a manager in training, earning approximately \$37,000 annually. He left the company voluntarily in July 1999 to work in the airline industry, where his annual earnings, including overtime, were approximately \$42,000. In July 2001, Fahmy sought to be rehired by Duane Reade as a manager or assistant manager. He requested an annual salary of \$42,000. Duane Reade hired him as a manager in training with a salary of \$39,900.

In August 2001, Fahmy claims he spoke with Seymour Stein, Duane Reade's director of human resources, and told him that he believed he was paid less than "other manager[s]" because of his race.<sup>1</sup> In October 2001, Fahmy was promoted to store manager of

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<sup>1</sup> Indeed, at his deposition, Fahmy stated that he used the words "race," "national origin," and "discrimination" in his conversation with Stein:

A. And I told him this is -- you know, I -- I -- "I believe this is based on, you know, discrimination, and, you know, and for

Store #135, and his salary was increased to \$43,000. Fahmy complained to his supervisor, district manager Tony Picone, that the raise was not substantial enough. Picone responded that once Fahmy had proven his capabilities on the job, he would receive another raise.

In or around October 2001, Fahmy met several times with James Rizzo, Duane Reade's vice president of human resources. Fahmy claims that at one such meeting, he informed Rizzo that he was experiencing discrimination. According to Fahmy's wife, who also worked at Duane Reade and was present at the meeting, "Rizzo told him that the company knew that there were issues with discrimination but assured him that it would eventually change." Rizzo also allegedly said that if Fahmy was unwilling to "wait" for these changes to happen, he could "find another job."

In January 2002, Fahmy was transferred to Store #152 and given a \$3,000 raise. Store #152, located in the Chrysler Building in Manhattan, sold a higher volume of goods than Store

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race and national origin."

Q. Did you use the words race and national origin to Seymour on that day?

A. Yes, I did. And I told Jim Rizzo, too.

Q. Let's just stick to the discussion with Seymour. You specifically said to Seymour that you were being discriminated against based upon your race and national origin?

A. Yes.

Q. You actually used the words national origin?

A. Yes.

Q. And you used the word race?

A. Yes.

Q. And you used the word discrimination?

A. Yes.

Q. This was around August 2001?

A. Around this time.

#135, and Fahmy contends that it was a difficult assignment, due to a dispute with the building's management and "severe shoplifting issues." Fahmy again complained to Picone about his salary, noting that he knew of other managers in the company that ran lower-volume stores but earned higher salaries. Picone referred him to Lowell Rader, director of store operations for Duane Reade, who met with Fahmy in early 2002.<sup>2</sup> Fahmy claims that he communicated his observation that minority managers were paid less than Caucasians, and that Rader told him that he should be "happy" with "what [he] got."

Shortly after starting at Store #152, Fahmy wrote to Rizzo regarding "several issues of mistreatment" by district managers. Later in the month, he again wrote to Rizzo, claiming that Picone had issued a write-up against him after the store safe was found to be \$75 short. Fahmy described the write-up as retaliatory, claiming that the rule Rizzo accused him of violating did not exist. He did not raise the issue of discrimination based on race or national origin in either letter.

In June 2002, Fahmy again complained to Picone about his salary, noting that Store #152 had recently been given a very favorable review by management, and that he was still being paid less than other managers. In late June 2002, Fahmy received another raise, bringing his annual salary to \$49,000.

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<sup>2</sup> In his complaint, plaintiff states that the meeting was held in "February or March 2002." Because the meeting is referred to in a letter written by Fahmy on January 13, 2002, however, it appears that the meeting actually took place earlier that month.

In June and July of 2002, Duane Reade received a number of letters from customers complaining about interactions with Fahmy. On July 25, Picone issued a written warning to Fahmy regarding the complaints. Fahmy responded that he thought the write-up amounted to retaliation for the complaints he had filed with upper management.

In August 2002, Fahmy took family leave to care for his mother in Egypt. When he returned from his leave in October 2002, Fahmy was reassigned to Store #156, which he describes as a difficult location that had a high level of shoplifting, many customer complaints, and a difficult physical layout. According to Fahmy, the store was sued under the Americans with Disabilities Act for failure to provide sufficient access to the handicapped, and previous managers of Store #156 had been fired or forced to leave the company. Fahmy claims that there were two other, less difficult locations to which he could have been assigned upon his return from Egypt. Duane Reade claims that it was standard for managers to be transferred to multiple stores during their first year, and that the company was not attempting to disadvantage Fahmy by moving him to these locations.

Fahmy states that throughout 2002 and 2003, he repeatedly expressed interest in advancing to the position of district manager, but he never received such a promotion. (Each of Duane Reade's approximately 12-15 district managers typically oversee the operation of approximately 20 stores and are paid significantly more than store managers.) Fahmy fails, however,

to state if, when, or how he applied for specific positions.<sup>3</sup> Duane Reade claims that the relevant vacancies were filled in October 2002, February 2003, and March 2003. In 2002 and 2003, virtually all of the district managers were Caucasian.<sup>4</sup>

In the spring of 2003, Fahmy requested a meeting with Gregory Calvano, his district manager at the time, and Tom Ordemann, the vice president of store operations, to discuss his performance and possible promotion. Fahmy believed he was eligible for advancement because his overall score on a performance evaluation put him in the second-highest of five categories.<sup>5</sup> At the meeting, Ordemann told Fahmy that he wasn't "even on [the] radar screen for district manager" because of

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<sup>3</sup> The submissions made by Fahmy's attorney, Andrew J. Schatkin, are rife with such factual omissions and are, at times, so disorganized as to be nearly incomprehensible. Moreover, throughout his brief, Schatkin repeatedly substitutes overheated rhetoric ("If this is not a case of disparate impact discrimination, than [sic] there is no disparate impact discrimination") for legal analysis. This tendency sometimes leads him to state things that he doesn't mean; for example, in his response to defendants' Rule 56.1 statement, Schatkin repeatedly claims that his client "disputes [a] paragraph in its entirety," when, in fact, Fahmy only argues with portions of it. Furthermore, his frequent failure to point to the facts in the record that might support his client's contentions unnecessarily complicated the Court's job.

<sup>4</sup> Duane Reade states that it employed "several" minority district managers between 1997 and 2003. The company has produced evidence of at least three such district managers, none of whom still serve in the position.

<sup>5</sup> Fahmy's score was 73 out of a possible 108. A store manager who scores between 55 and 90 is described on Duane Reade's standardized Store Manager Assessment form as "exceed[ing] standards and hav[ing] exceptional strengths in multiple areas. Further development needed on areas. Increased responsibilities and/or possible promotion to be outlined."

repeated problems with customer service and his inability to take instruction from supervisors. In July 2003, Fahmy filed a charge of discrimination with the United States Equal Employment Opportunity Commission ("EEOC").

In September 2003, Fahmy wrote Calvano an e-mail indicating that he believed he was entitled to a "shrink bonus" for the 2002 fiscal year. Duane Reade states that it provides such bonuses to managers whose stores lose less than a targeted percentage of inventory. The targets vary by store, and a store must meet its target in at least two inventory cycles to qualify for the bonus. Calvano forwarded Fahmy's e-mail to Mike Knievel, Duane Reade's vice president of asset protection, who initially stated that Fahmy was ineligible for the bonus because he was an assistant manager. When Knievel was informed the Fahmy had been a store manager during the relevant period, he then stated that Fahmy was ineligible because one of the stores he managed during the period (#152) did not meet its target, and he only served as manager of the other (#135) for part of a cycle. Fahmy claims that he was denied the bonus because of his race and identifies five managers who he claims received such bonuses despite not being eligible.<sup>6</sup>

Fahmy commenced this action on March 5, 2004. He filed an amended complaint on October 4, 2005, alleging that Duane Reade<sup>7</sup>

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<sup>6</sup> In making this charge, Fahmy refers the Court generally to a description of the shrink bonus program, but he does not explain precisely how he believes it was misapplied.

<sup>7</sup> Duane Reade International, Inc. is also named as a defendant in this action. Defendants have averred that Duane Reade, Inc. was plaintiff's employer at all relevant times.

violated Title VII of the Civil Rights Act of 1964, 42 U.S.C. § 2000e, et seq. ("Title VII") by: (1) selecting district managers through the use of policies that have a disparate negative impact on non-Caucasian<sup>8</sup> applicants' chances of being promoted; (2) paying plaintiff and other non-Caucasian employees lower salaries than their white counterparts and denying them bonuses that white employees receive; and (3) retaliating against plaintiff for complaining about Duane Reade's discriminatory practices. He also seeks to hold Jerry Ray, Duane Reade's senior vice president of pharmacy and store operations, liable for the company's actions under 42 U.S.C. § 1981. Defendants move for summary judgment. For the following reasons, defendants' motion is granted in part and denied in part.

### Discussion

Summary judgment may not be granted unless all of the submissions taken together "show that there is no genuine issue as to any material fact and that the moving party is entitled to a judgment as a matter of law." Rule 56(c), Fed. R. Civ. P. The same standard is applied in employment discrimination cases as in all others. Abdu-Brisson v. Delta Air Lines, Inc., 239 F.3d 456,

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Because there is no evidence in the record connecting Duane Reade International, Inc. to the events at issue, summary judgment shall be granted in its favor as to all claims.

<sup>8</sup> Although neither the complaint nor plaintiff's brief is clear on this point, it appears that Fahmy is claiming that Duane Reade's policies in effect discriminate against all non-white employees, rather than just those of African or Egyptian descent.



465 (2d Cir. 2000) (citing Reeves v. Sanderson Plumbing Prods. Inc., 530 U.S. 133 (2000)). The moving party bears the burden of demonstrating the absence of a material fact question, and in making this determination, the court must view all facts in the light most favorable to the non-moving party. Anderson v. Liberty Lobby, Inc., 477 U.S. 242, 247 (1986); Celotex Corp. v. Catrett, 477 U.S. 317, 323 (1986). When the moving party has asserted facts showing that the non-movant's claims cannot be sustained, the opposing party must "set forth specific facts showing that there is a genuine issue for trial," and cannot rest on the "mere allegations or denials" of the movant's pleadings. Rule 56(e), Fed. R. Civ. P.; accord Burt Rigid Box, Inc. v. Travelers Property Cas. Corp., 302 F.3d 83, 91 (2d Cir. 2002).

#### I. Failure to Promote

In his amended complaint, Fahmy argues that his race and national origin prevented him from being promoted to district manager. He attempts to articulate this as a "disparate impact" claim, alleging that Duane Reade had facially neutral promotion policies that disadvantaged minorities. In his opposition papers to the instant motion, he essentially shifts his argument to one of "disparate treatment," alleging that Duane Reade intentionally discriminated against him because of his race and/or national origin in making promotion decisions. Although plaintiff pled his claim as one of disparate impact, his allegations also clearly sound in disparate treatment and effectively put

defendants on notice of the need to defend against such a charge. Therefore, plaintiff's disparate treatment argument is not waived, and his failure-to-promote claim will be analyzed as both a disparate impact and a disparate treatment claim.

#### A. Disparate Impact

Under Title VII, employers are prohibited from engaging in both "overt and intentional" discrimination, as well as in actions that "are facially neutral, but which have a disparate impact because they fall more harshly on a protected group than on other groups and cannot otherwise be justified." Malave v. Potter, 320 F.3d 321, 325 (2d Cir. 2003) (citation omitted). In order to state a prima facie case of disparate impact, a plaintiff must "(1) identify a policy or practice, (2) demonstrate that a disparity exists, and (3) establish a causal relationship between the two." Id. (citation omitted).

Plaintiff fails to do all three. In the amended complaint, Fahmy states that the policies that negatively impact minorities' ability to be promoted to district manager include Duane Reade's failure to provide and disseminate a job description for the position; the company's refusal to establish and apply objective criteria for promotions; and the lack of information flowing to store managers about vacancies and promotion opportunities. In his papers opposing defendants' motion for summary judgment, however, Fahmy makes almost no mention of these policies. Instead, as already noted, he switches gears, arguing that "Duane

Reade had a policy of barring and excluding minorities." To the extent such a policy exists, it is not the sort of "facially neutral" practice that is amenable to disparate-impact analysis.

Plaintiff does present some evidence of a disparity, however. Fahmy states that Caucasians are overrepresented among Duane Reade's district managers, particularly when compared to their representation among store managers. He points to a document purportedly obtained from the EEOC in the fall of 2003 indicating that of Duane Reade's approximately 240 store managers, roughly 80% were non-white minorities. He also highlights two lists of Duane Reade's district managers from November 2002 and September 2003. Of the 13 district managers on the 2002 list, only one is a minority. On the 2003 list, all 12 district managers are white.

Defendants argue that these statistics do not establish that minorities are disadvantaged because they do not compare the "racial composition of the at-issue jobs [with] the racial composition of the qualified population in the relevant labor market." Wards Cove Packing Co. Inc., v. Atonio, 490 U.S. 642, 650 (1989) (citation omitted). Plaintiff correctly points out that such a comparison is not an absolute requirement, especially where "labor market statistics will be difficult if not impossible to ascertain," id. at 651, and notes that in Malave, the Second Circuit held that a district court could not reject an employee's statistical evidence simply because it did not focus on the applicant pool or eligible labor pool. Malave, 320 F.3d

at 326. But, unlike the plaintiff in Malave, Fahmy has not introduced a statistical study suggesting that the racial discrepancies between lower-level and upper-level positions can only be explained by discrimination. Likewise, he has not claimed that the relevant market statistics are difficult to obtain, nor has he shown how the group of store managers is the best available proxy for the population from which district managers are drawn.<sup>9</sup> See id. at 327 n.4,

Moreover, Fahmy makes no attempt to explain the causal connection between the policies he identifies in his complaint and what he alleges is a disproportionately white group of district managers. Instead, he does precisely what previous disparate-impact opinions have barred, and “rel[ies] on the bottom line numbers in an employer’s workforce” instead of “identif[ying] a specific employment practice” and “show[ing] that the practice in question has caused the exclusion” of minorities. Id. at 326 (citation omitted); see also Brown v. Coach Stores Inc., 163 F.3d 706, 712 (2d Cir. 1998) (disallowing the disparate-impact claim of a plaintiff who did not establish a causal connection between an identified policy and the proportion of minority employees, noting that “underrepresentation of [a minority group] might result from any number of factors”). In

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<sup>9</sup> Indeed, in his opposition to defendants’ motion, Fahmy notes that Rizzo “admitted [at his deposition] that only one of the District Managers had been a Store Manager.” This would suggest, then, that the racial composition of Duane Reade’s store managers is not particularly relevant to the racial composition of its district management team.

short, plaintiff does not provide evidence that would allow a finder of fact to make the "inference of causation" required for a prima facie showing of disparate impact. Equal Employment Opportunity Comm'n v. Joint Apprenticeship Comm., 186 F.3d 110, 117 (2d Cir. 1999).

#### B. Disparate Treatment

Plaintiff all but abandons his disparate impact argument in his opposition to the instant motion, admitting that the failure-to-promote claim "is more keenly and actually analyzed as a disparate treatment claim." Claims of disparate treatment under Title VII are analyzed with the burden-shifting approach set forth in McDonnell-Douglas Corp. v. Green, 411 U.S. 792, 802-03 (1973). The plaintiff bears the initial burden of establishing a prima facie case of discrimination. Williams v. R. H. Donnelly Corp., 368 F.3d 123, 126 (2d Cir. 2004). To satisfy this burden, a plaintiff alleging discrimination must establish that

(1) he is a member of a protected class; (2) he is competent to perform the job or is performing his duties satisfactorily; (3) he suffered an adverse employment decision or action; and (4) the decision or action occurred under circumstances giving rise to an inference of discrimination based on his membership in the protected class.

Dawson v. Bumble & Bumble, 398 F.3d 211, 216 (2d Cir. 2005) (citation omitted). A plaintiff's burden in presenting prima facie evidence of discriminatory treatment is de minimis. Abdu-Brisson, 239 F.3d at 467.

There is no dispute that Fahmy meets the first three

criteria: he is a member of a protected class; he has performed his job satisfactorily; and, as the Second Circuit has long held, "adverse employment actions include refusals to promote." Deters v. Lafuente, 368 F.3d 185, 190 (2d Cir. 2004) (citation omitted). The issue here is whether Duane Reade's repeated decisions not to promote Fahmy to district manager were made under circumstances that give rise to an inference of discrimination. Fahmy alleges that during the time he expressed interest in a district manager position, Duane Reade hired six Caucasian district managers, three of whom were recruited from outside the company, and three of whom were promoted from within. Fahmy had received good performance reviews and had prior management experience, but was not seriously considered for any of the positions. Given the light burden he bears at this stage of the analysis, Fahmy has established a prima facie case of disparate treatment.

The establishment of a prima facie case "creates a presumption that the employer unlawfully discriminated, and thus places the burden of production on the employer to proffer a nondiscriminatory reason for its action." James v. New York Racing Ass'n, 233 F.3d 149, 154 (2d Cir. 2000) (citation omitted); see also Mandell v. County of Suffolk, 316 F.3d 368, 380 (2d Cir. 2003). Duane Reade provides such a reason, pointing to what it describes as a high number of customer complaints directed at Fahmy.

As a result of defendant's nondiscriminatory explanation of the promotion decision, the presumption of unlawful

discrimination "drops out of the picture." James, 233 F.3d at 154 (quoting St. Mary's Honor Ctr. v. Hicks, 509 U.S. 502, 510 (1993)). "[T]he employer will be entitled to summary judgment . . . unless the plaintiff can point to evidence that reasonably supports a finding of prohibited discrimination." James, 233 F.3d at 154. The burden, then, is on Fahmy to produce admissible evidence that his race or national origin was "at least one of the 'motivating' factors" in Duane Reade's passing him over for promotion. Back v. Hastings on Hudson Union Free Sch. Dist., 365 F.3d 107, 123 (2d Cir. 2004). In making this showing, Fahmy "may not rely on mere conclusory allegations nor speculation, but instead must offer some hard evidence showing that [his] version of the events is not wholly fanciful." Woodman v. WWOR-TV, Inc., 411 F.3d 69, 75 (2d Cir. 2005) (citation omitted).

In his motion papers, Fahmy does not indicate what, if any, basis he has for believing that Duane Reade's stated reason for promoting other candidates over Fahmy was false. In his affidavit, however, he appears to call into question some of the customer complaints cited by the company. Fahmy does not contest that Duane Reade received the complaints on which it claims it based its decision not to promote him. Nor does he claim, much less demonstrate, that the Caucasians who received promotions were the subject of as many or more complaints.<sup>10</sup> Rather, he

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<sup>10</sup> As noted above, Fahmy's wife, Suzanne Fahmy, also worked at Duane Reade as a store manager and in the human resources department. In her affidavit, she claims that Duane Reade "received many complaints from the majority of their store locations[, ] and managers were not disciplined and scrutinized."

argues with the customers' interpretation of events, and asserts that Duane Reade should have taken his side in these disputes. He also points to favorable evaluations he received for other areas of his performance as a store manager.

It is well established that "it is not the function of a fact-finder to second-guess business decisions." Dister v. Continental Group, Inc., 859 F.2d 1108, 1116 (2d Cir. 1988). Determining how to evaluate a candidate's customer service record and how to weigh various factors in making a promotion decision is precisely the sort of decision in which courts do not intervene without evidence that the employer's claimed reason was "so lacking in merit as to call into question its genuineness." Id. Therefore, standing alone, Fahmy's belief that Duane Reade should not have weighed customer complaints as heavily as it did is insufficient to demonstrate that the company's stated reasons for its promotion decisions were pretextual.

In attempting to show that a rational fact-finder could make the inference that Duane Reade's failure to promote him was the product of discrimination, Fahmy relies primarily on the statistical evidence discussed above. There is no doubt that "disparate treatment plaintiffs may introduce statistical evidence as circumstantial evidence of discrimination." Hollander v. American Cyanamid Co., 172 F.3d 192, 202 (2d Cir.

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This allegation is not mentioned in Fahmy's brief, his Rule 56.1 statement, or his affidavit. In any event, standing alone, this assertion is too general to provide the basis for a fact-finder to determine that Duane Reade's stated rationale for its promotion decision was pretextual.



1999). This does not, however, mean that any numeric data will be admissible. The Second Circuit has repeatedly held that statistical evidence purporting to show the effects of discrimination is not probative of an employer's intent where no effort is made to account for other possible causes of the disparity. See, e.g., Bickerstaff v. Vassar College, 196 F.3d 435, 450 (2d Cir. 1999); Hollander, 172 F.3d at 203. Moreover, when the sample size is small, courts look very skeptically at statistical proffers by plaintiffs. Pollis v. The New School for Social Research, 132 F.3d 115, 121-22 (2d Cir. 1997) (collecting decisions in which "courts have ruled, as a matter of law, that discrimination may not be proved by statistics involving [a] small . . . pool," such as 10 to 15). And when there is a risk that the data is "gerrymandered" to support plaintiff's case, the Second Circuit has held that reliance on such figures is "clear error." Fisher v. Vassar College, 70 F.3d 1420, 1443 (2d Cir. 1995).

Here, Fahmy's data suffers from all these deficiencies. He has hand-picked two lists of district managers, separated in time by less than a year, to support his contention that minorities are rarely promoted to that position. The lists include a total of only 16 individuals. And, as noted above, Fahmy has made no effort to control for any factors, such as education, previous experience, or performance evaluations, that might explain part or all of the observed disparity.

Although the data submitted by Fahmy is not probative, he

has submitted evidence of two conversations with Duane Reade executives that create an issue of material fact with respect to Duane Reade's intentions in making its promotion decisions. In an affidavit, Fahmy's wife describes an October 2001 meeting between Fahmy and Rizzo, at which Rizzo allegedly admitted that the company had "issues with discrimination" and told Fahmy that he could "find another job" if he was unwilling to wait for changes to occur. Fahmy also claims that when he confronted Lowell Rader, Duane Reade's director of store operations, with his observation that minority managers were paid less than Caucasians, Rader responded that Fahmy should be "happy" with "what [he] got." Although defendants contest Fahmy's description of these conversations and point to evidence supporting their position that race discrimination was not raised at these meetings, issues of credibility are not appropriately resolved at the summary judgment phase. Anderson, 477 U.S. at 255. If a fact finder were to credit Fahmy's version of events, it could determine that Duane Reade discriminated on the basis of race or national origin when it filled the district manager positions.

Even if a fact finder concluded that these conversations occurred as the plaintiff recounts then, other interpretations of the conversations are, of course, possible. Even according to Fahmy, Rizzo never admitted that Duane Reade's "issues" were with racial discrimination. Further, Rizzo's assurance that things would "eventually change" could be taken to mean that Duane Reade was actively working to increase diversity in its upper ranks.

And Rader's statement that Fahmy should be "happy" with his salary could be interpreted to mean that he simply believed Fahmy was fairly compensated. Here, however, because the Court must take these facts in the light most favorable to the plaintiff, id. at 247, defendants' motion for summary judgment is denied as to Fahmy's disparate treatment claim.<sup>11</sup>

## II. Disparate Pay

To state a claim for disparate pay under Title VII, a plaintiff must show that (1) he belongs to a protected class, (2) he was paid less than non-members of the class for substantially the same work, and (3) the employer acted with discriminatory animus. Belfi v. Prendergast, 191 F.3d 129, 139 (2d Cir. 1991). In addition, the plaintiff must show that the employees to which he compares himself "shared sufficient employment characteristics with [him] that they could be considered similarly situated." McGuinness v. Lincoln Hall, 263 F.3d 49, 53 (2d Cir. 2001). In other words, while the plaintiff need not show that he was similar to the comparators in all respects, he does bear the

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<sup>11</sup> Duane Reade has not submitted substantial evidence regarding its criteria for hiring district managers. It appears from the record that selections are made based on personal recommendations and that objective criteria are not extensively employed. Although the absence of objective criteria does not, without more, show discriminatory intent, Buompane v. Citibank, No. 00 Civ. 7998(DLC), 2002 WL 603036, at \*14 (S.D.N.Y. Apr. 18, 2002) (citing Lieberman v. Gant, 630 F.2d 60, 67 (2d Cir. 1980)), Duane Reade's inability to demonstrate that it relies only on race-neutral factors in making promotions leaves it more vulnerable to charges of discrimination.

burden of showing that they were "similarly situated in all material respects." Mandell v. County of Suffolk, 316 F.3d 368, 379 (2d Cir. 2003) (citation omitted).

Fahmy points to four Caucasian managers -- John Livingston, Lynn Horn, Pierre Buchaillet, and Phil Lamberti -- who joined Duane Reade at approximately the same time he was hired and made "substantially higher salaries" than he did. (These managers were each hired at salaries of between \$45,000 and \$57,000 annually.) Although Duane Reade does not dispute this fact, it notes that these candidates were recruited by Duane Reade from other retail positions, had significant managerial experience, and demanded higher salaries than Fahmy: Horn was a drug store manager for 16 years when he was hired by Duane Reade, and requested a salary of \$53,000; Buchaillet was a drug store manager for three years before he was hired, and requested a salary of \$57,000; Livingston had worked for a year as an assistant manager and then manager at a drug store, and for three years as a department manager at a grocery store before joining Duane Reade, and requested a salary of \$50,000; Lamberti was a retail sales supervisor for four years and an assistant supermarket manager for 18 years before being hired by Duane Reade.<sup>12</sup> By contrast, Fahmy had previously worked for a year and a half as an assistant manager at a drug store, and nine months as a manager in training for Duane Reade. He had also held jobs in the restaurant and airline industries. He requested a salary

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<sup>12</sup> Lamberti's salary request does not appear in the record.

of \$42,000.

Fahmy does not produce any evidence to contradict these indications that he was not similarly situated to the four Caucasian managers in terms of previous experience or requested salary. Instead, he asserts that certain statements on their applications were exaggerated, and notes that at least one of them had not previously worked as a drug store manager. He also claims that he had "outstanding educational and work qualifications equal to or better than" theirs. These bare assertions are insufficient to establish that Fahmy was similarly situated in all material respects to the Caucasian managers that he selected for comparison.<sup>13</sup>

Fahmy also makes reference to a list of Duane Reade's store managers, which he claims shows that 40% of Caucasian managers earned more than \$50,000 annually, while only 25% of non-Caucasian managers earned that much. He also claims that no Caucasians are paid less than \$35,000, while 9% of minorities are.<sup>14</sup> Even assuming the accuracy of Fahmy's calculations, these statistics do not support an inference of impermissible discrimination because he makes no effort to account for non-

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<sup>13</sup> In his brief opposing defendants' motion, Fahmy also refers to two other Caucasian managers whose salaries were allegedly as much as \$15,000 more than his. Further, he points to three minority managers who make much less than "comparable Caucasian Store Managers." Fahmy, however, provides no information about any of these managers' backgrounds or qualifications. As a result, their relative salaries do not illuminate his claim.

<sup>14</sup> Duane Reade contests the latter claim.

discriminatory reasons for the disparity. Bickerstaff, 196 F.3d at 450. Accordingly, defendants' motion for summary judgment with regard to plaintiff's claim of disparate pay is granted.

### III. Retaliation

Title VII provides that "[i]t shall be an unlawful employment practice for an employer to discriminate against any of his employees . . . because [such employee] has opposed any practice made an unlawful practice by this subchapter. . . ." 42 U.S.C. § 2000e-3(a). Retaliation claims are, like other Title VII claims, evaluated under the three-step burden shifting analysis. Quinn v. Green Tree Credit Corp., 159 F.3d 759, 768 (2d Cir. 1998). First, the plaintiff must make out a prima facie case; second, the defendant must articulate a non-retaliatory reason for the action; third, if the defendant meets its burden, plaintiff must produce evidence sufficient to raise a question of fact as to whether the employer's proffered reason was mere pretext for retaliation. Id. at 768-69.

In order to establish a prima facie case of retaliation, an employee must show "(1) participation in a protected activity; (2) that the defendant knew of the protected activity; (3) an adverse employment action; and (4) a causal connection between the protected activity and the adverse employment action." Jute v. Hamilton Sundstrand Corp., 420 F.3d 166, 173 (2d Cir. 2005). Fahmy has identified three conversations with Duane Reade executives in which he allegedly raised the issue of

discrimination. These conversations -- with Stein in August 2001, Rizzo in October 2001, and Rader in January 2002 -- qualify as protected activity. Fahmy's July 2003 filing of a complaint with the EEOC is also protected. Because the conversations at issue were with Duane Reade executives, the company knew of these protected activities.<sup>15</sup> The only issues, then, are whether the six events identified by Fahmy -- (1) he was denied a bonus to which he was entitled; (2) he was "verbally humiliated" in front of employees; (3) he had excess cash planted in his store safe "in an attempt to discredit his integrity and falsely claim he was stealing money" from the company; (4) he was issued a warning concerning customer complaints; (5) he was routinely transferred to problematic stores; and (6) he was repeatedly denied a promotion to district manager -- constitute adverse employment actions, and whether Fahmy has established a causal connection between those actions and his complaints of discrimination.

The Second Circuit has noted that although "there are no bright-line rules" to determine when an employment action qualifies as adverse, "an important consideration is whether the action is one that would deter a similarly situated individual of ordinary firmness from exercising his or her . . . rights." Hoyt v. Andreucci, 433 F.3d 320, 328 (2d Cir. 2006) (citation omitted) (addressing the topic in the context of a Section 1983 claim for

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<sup>15</sup> As noted above, Duane Reade disputes that Fahmy raised charges of discrimination in some of these conversations. But for the purposes of this motion, Fahmy's version of the facts must be credited.

retaliation). In other words, such an action

must be more disruptive than a mere inconvenience or an alteration of job responsibilities and might be indicated by a termination of employment, a demotion evidenced by a decrease in wage or salary, a less distinguished title, a material loss of benefits, significantly diminished material responsibilities, or other indices.

Patrolmen's Benevolent Ass'n. of City of New York v. City, 310

F.3d 43, 51 (2d Cir. 2002) (citation omitted).

There is no dispute that the denial of a bonus, the denial of a promotion, the issuance of a disciplinary warning letter, or the transfer to difficult stores constitute adverse employment actions. Fahmy's other allegations, however, do not. In his amended complaint, Fahmy alleges that Duane Reade tried to frame him for stealing money by planting cash in his safe. Fahmy has not submitted any admissible evidence to support his assertion that he was set up. Moreover, he has not alleged that he was subject to any discipline, demotion, or other punishment for the incident that would qualify it as an adverse employment action. Similarly, Fahmy's vague allegation regarding an incident of verbal humiliation does not rise to a level that would allow Duane Reade to be subject to liability for retaliation under Title VII. Therefore, plaintiff cannot show retaliation on these bases.

For the remaining adverse actions, Fahmy must provide evidence of a connection between them and his protected conduct. If he does so, and if Duane Reade offers a non-discriminatory explanation for the actions, Fahmy must then establish that the



proffered reasons are pretextual.

#### A. The "Shrink" Bonus

Fahmy argues that Duane Reade denied him the 2002 "shrink" bonus to which he was entitled in retaliation for his complaints. Eligibility for the bonus, which is purportedly paid to managers for controlling or reducing inventory loss in their stores, is determined based on a complicated formula incorporating a manager's tenure at a given store, a pre-established "shrink" target, and other factors. Plaintiff claims he should have been paid a bonus for his performance in 2002, while defendants claim he was ineligible. It is not necessary to determine whether Fahmy was wrongfully denied a bonus, since he has not established a causal connection between the bonus decision and his protected activities.

Mike Knievel, vice president of asset protection for Duane Reade, administered the shrink bonus program in late 2003, when the 2002 bonuses were determined. In an affidavit, Knievel has stated that he was not aware of Fahmy's internal complaints of discrimination, nor of any legal proceedings he had commenced against the company. Fahmy contests this statement, speculating that Knievel "would [have been] aware of any legal proceedings" by virtue of his executive position, but he offers no admissible evidence in support of this position.<sup>16</sup> Although the "lack of

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<sup>16</sup> Fahmy also appears to argue that Knievel did not administer the program alone, but that Jerry Ray, the senior vice president of store operations, was involved. Fahmy's only

knowledge on the part of particular individual agents is admissible as some evidence of a lack of a causal connection," a jury could still find retaliation if it "concludes that an agent is acting explicitly or implicitly upon the orders of a superior who has the requisite knowledge." Gordon v. New York City Bd. of Educ., 232 F.3d 111, 117 (2d Cir. 2000). Fahmy having produced no such evidence, however, he has not established the causal connection required for a retaliation claim.

B. The Customer Complaint Warning, Store Transfers, and Lack of Promotion

Fahmy alleges that in 2002 and 2003, he repeatedly applied for and was denied a promotion to the position of district manager. He also contends the stores to which he was transferred during that period were difficult locations with many problems. Finally, he indicates that on July 25, 2002, he received a letter from Tony Picone, his district manager, reprimanding him for being the subject of multiple customer complaints. Fahmy claims that Duane Reade took all these actions in retaliation for his complaints to upper management, and the claim he filed with the EEOC.

In the absence of direct evidence of retaliation, a plaintiff can show a causal connection for the purposes of

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evidence for this contention is a memo sent from Ray to the store managers in early 2002 dealing with the broad outlines of the "2001 store manager bonus plan." This alone does not allow for a conclusion that Ray was involved in the administration of the shrink bonus program generally, much less in its application to Fahmy.

establishing a prima facie case by establishing "temporal proximity" between the adverse action and the protected activity. Feingold v. New York, 366 F.3d 138, 156 (2d Cir. 2003); see also Manoharan, 842 F.2d 590, 593 (2d Cir. 1988) ("Proof of the causal connection can be established indirectly by showing that the protected activity was closely followed in time by the adverse action."). The Second Circuit has not established a clear rule for determining how close in time the events must have occurred to create the presumption of causation, but the Supreme Court has noted that the "temporal proximity must be very close." Clark County School Dist. v. Breeden, 532 U.S. 268, 273 (2001) (citing cases finding that three- and four-month gaps between protected activities and adverse employment actions are insufficient to establish causation).

The last protected conversation identified by Fahmy occurred in January 2002. The promotion decisions at issue were made in October 2002, February 2003, and March 2003. They therefore fall far outside the temporal window that would allow for an inference of retaliation. The same is true of the reprimand letter Fahmy received regarding customer complaints in July 2002, as well as Fahmy's transfer to store #156 in October 2002.

The only remaining allegedly retaliatory acts identified by Fahmy are his transfer to store #135 in October 2001 and to store #152 in January 2002. Although the transfer to store #135 occurred soon after Fahmy's conversation with Stein, and around the same time as his conversations with Rizzo, it cannot be

construed as a retaliatory act, given that Fahmy was given both a promotion and a raise as part of the transfer. Similarly, although Fahmy's January 2002 transfer to store #152 was arguably close enough in time to his October 2001 conversations with Rizzo to support an inference of causation, it, too, was concurrent with a raise. And five months later, Fahmy's salary was increased again. Under these circumstances, a rational fact finder could not determine that Duane Reade's decisions to transfer Fahmy to allegedly difficult stores were made in retaliation for his complaints of discrimination. Therefore, defendants' motion is granted with respect to plaintiff's retaliation claim.

#### IV. Liability of Ray

"Personal liability under section 1981 must be predicated on the actor's personal involvement" in the discriminatory actions. Patterson v. County of Oneida, N.Y., 375 F.3d 206, 229 (2d Cir. 2004). Ray argues that he cannot be held liable under Section 1981 because Fahmy has not demonstrated that he was personally involved in any of the actions that allegedly violated his rights. This is correct. Fahmy's only evidence of Ray's involvement is that his signature appears on Lamberti's employment application; that he authored a memo regarding a bonus program that was sent to store managers; and that an e-mail indicates that Ray was to sign off on Fahmy's raise. Even if these facts indicated personal involvement by Ray -- and it is

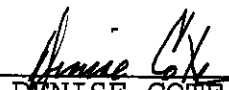
doubtful that they do -- they relate entirely to claims as to which defendants' motion has been granted. Because Fahmy has produced no evidence relating to Ray's involvement in the surviving claims, defendants' motion for summary judgment is granted in its entirety with respect to Ray.

Conclusion

For the foregoing reasons, defendants' motion is granted as to plaintiff's claims of disparate impact discrimination, disparate pay, and retaliation. Defendants' motion is granted as to all remaining claims with respect to defendants Duane Reade International, Inc. and Jerry Ray. Plaintiff's claim that Duane Reade, Inc. discriminated against him when it failed to promote him shall proceed to trial.

SO ORDERED:

Dated: New York, New York  
June 9, 2006

  
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DENISE COTE  
United States District Judge